



KERALA AUTOMOBILES LIMITED

(Government of Kerala Undertaking)

An ISO 9001 : 2015 Certified Company

GSTIN : 32AABCK0142M1ZW

Notice inviting Expression of Interest (EOI) for Empanelment of Authorised Service Agents for KAL Electric Vehicles

Kerala Automobiles Limited (KAL), a Government of Kerala undertaking engaged in the manufacturing of eco-friendly electric three-wheelers and other electric mobility solutions, invites **Expression of Interest (EOI)** from competent and experienced agencies/firms/entrepreneurs to be appointed as **Authorised Service Agents** for servicing and providing after-sales support of KAL's electric vehicles across various locations throughout Kerala.

1. Scope of Work

The Authorised Service Agent (ASA) will be responsible for:

- Providing routine and breakdown service support for KAL electric vehicles.
- Maintaining adequate tools, equipments and trained personnel.
- Ensuring availability of fast-moving spare parts.
- Attending customer complaints within the defined turnaround time (TAT).
- Maintaining service reports and submitting periodic updates to KAL.

2. Eligibility Criteria

Applicants should possess:

- A functional workshop/service facility with minimum basic infrastructure.
- Experience in servicing automobiles/electric vehicles.
- Availability of trained technicians and willingness to undergo KAL training programmes.
- GST registration, valid trade license and other applicable statutory approvals.
- Financial capacity to maintain necessary tools, spares, manpower and infrastructure.

3. Documents to be Submitted

Interested parties must submit the following documents along with their EOI:

1. **Company/Applicant Profile**
2. **Address and Ownership Details of the Workshop**
3. **Details of Technical Staff and their Qualifications**

📍 Aralumoodu P.O., Neyyattinkara,
Thiruvananthapuram - 695 123
☎ 9778689179, 9778466292, 9778466294
✉ catomd.kal@kerala.gov.in
🌐 www.kal.kerala.gov.in



Manufacturers of Electric Three Wheelers



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4. Infrastructure & Equipment List
5. Experience in Automobile/Electric Vehicle Servicing
6. Copies of Statutory Registrations (GST, Trade License etc.)
7. Past Performance/References (if any)
8. Preferred Area/Location for Offering Services

4. Submission of EOI

The Expression of Interest may be submitted via email catomd.kal@kerala.gov.in to:

The Managing Director
Kerala Automobiles Limited (KAL)
Aralummoodu, Neyyattinkara
Thiruvananthapuram – 695123

within 7 days of the release of this Notice

5. General Terms

- KAL reserves the right to accept or reject any EOI without assigning any reason whatsoever.
- This EOI does not constitute a contract or an offer.
- Shortlisted applicants will be called for further discussions/verification.

Sd/-

Managing Director